

## Agile ITIL Change Management and Release Management

Make ITIL work for you with Agiloft's Pink Certified Change and Release Management systems.



### Agile Service Transition Helps Manage Change

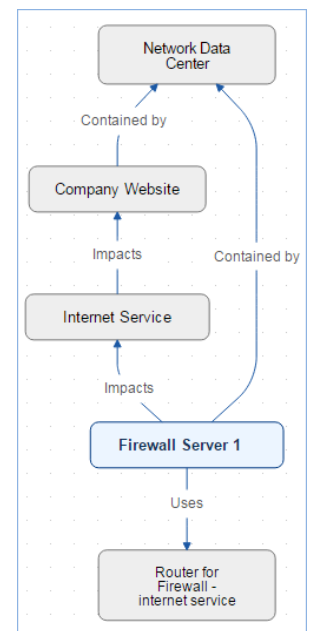
Increase visibility and improve change planning with Agiloft's best practice Service Transition offerings for Change Management and Release Management, both certified by Pink Elephant.

### Managing Change Effectively Requires the Right Tools

Many organizations struggle with implementing change efficiently. Planning and oversight failures often result in unexpected downtime, productivity loss, and unhappy customers. Agiloft offers an ideal combination of structure and flexibility, with a change management system that fits your company goals.

### Change Management Features

- Visualize the planned schedule of changes with standard reports and dashboards.
- Easily link multiple configuration items into a change request.
- View change impacts with configuration item diagrams showing relationships between affected configuration items:
- Generate approvals based on predefined workflows associated with services.
- Automatically generate tasks for each of the selected configuration items.
- Automate priority based on type of change, impact, and urgency.
- Generate calendar entries from scheduled change events and display them within your desktop calendar.
- Group changes into releases for effective planning.



# Implement Change Flawlessly and On Schedule

Awarded  
“Best Overall  
Value” three  
years in a row  
by Info-Tech  
Research Group.

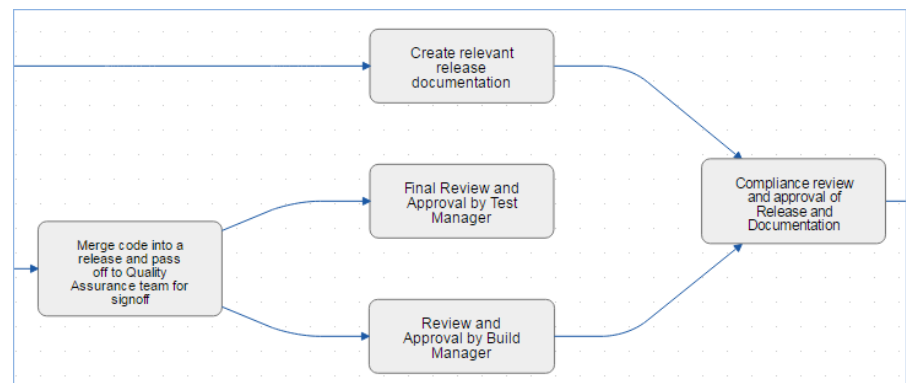


## Release Management

Use release management to organize a set of change requests into a successful and efficient rollout. All necessary approvals are obtained and necessary tasks are completed with customizable workflows.

## Release Management Features

- Capture information related to the release (configuration items, definitive media, change requests, service requests, incidents, baselines, and knowledge articles) in one place.
- Link multiple change requests to the release and gain visibility into configuration items and tasks for the change requests.
- Sophisticated task and approval workflows with multiple branches and visual diagramming:



## For More Information

Contact Agiloft today at 1-888-727-2209, Ext. 1 or visit our [product information page](#) to learn more about Agiloft’s ITIL Service Desk.



Agiloft, Inc.  
460 Seaport Court, Suite 200  
Redwood City, CA 94063  
© Agiloft, Inc. 2017

## About Agiloft

Over 2.5 million users at organizations ranging from small enterprises to U.S. Government agencies and Fortune 100 companies depend on Agiloft’s top rated product suites for [Contract Management](#), [Service Desk](#), [Custom Workflow](#), and more. Agiloft specializes in automating processes that are too complex for competing vendors. Our best practice templates and agile technology ensure rapid deployment and a fully extensible system. For more information, visit <https://www.agiloft.com>.