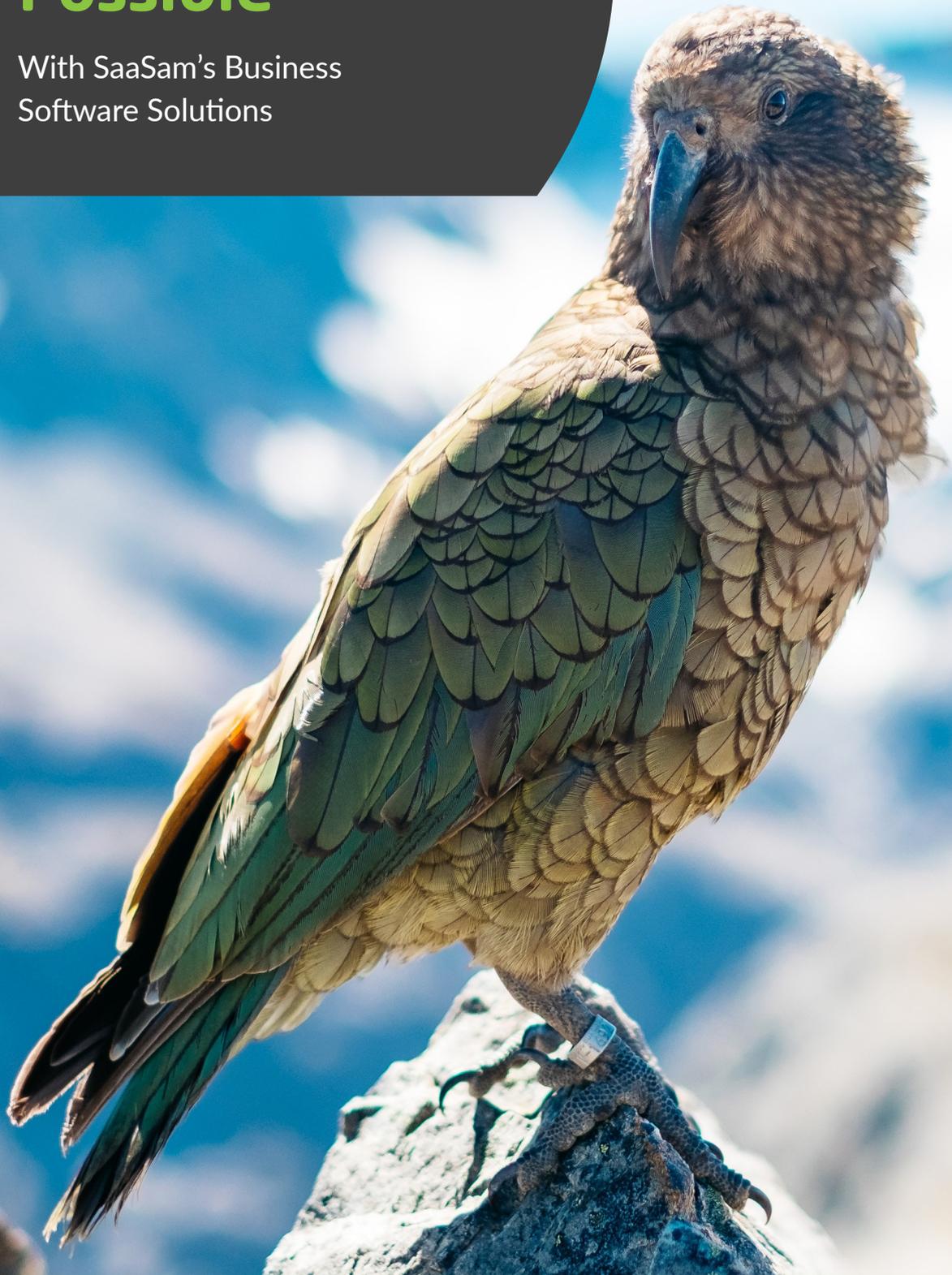


# Everything's Possible

With SaaSam's Business Software Solutions



SaaSam is a business and technology consultancy with deep expertise in Contract Management, Service Desk Suite, Workflow and Business Process Management.

We're passionate about helping businesses across Australia, New Zealand, South East Asia and the United Kingdom transform through better business process applications, and we've got the people and the products to do it.

## Transformative cloud applications for:



Contract Management



Service Desk Suite



Workflow and BPM

... and more

## IT Excellence and Business Smarts

By working with SaaSam you're not just gaining a local cloud application partner - you'll benefit from dealing with senior consultants with decades of practical business experience.

We see how a business software solution fits into 'the bigger picture' and can discuss its relevance at any level of the organisation.

**“SaaSam are the cloud software consultants who get to know your business and tailor the right solution to meet your needs.”**

**“Your company’s business process software shouldn’t dictate what you can and can’t do.”**

## Agile Software with Rapid Customisation

SaaSam is proud to be a Certified Agiloft Partner for the Australian, New Zealand, SE Asian and UK regions. The beauty of Agiloft is that it’s quick and easy to customise, so you can map your particular process—not someone else’s idea of what your process should be.

You can start with one application, and easily add new functions as your needs change, with no additional cost per module, which means lower risk and greater cost savings over time.





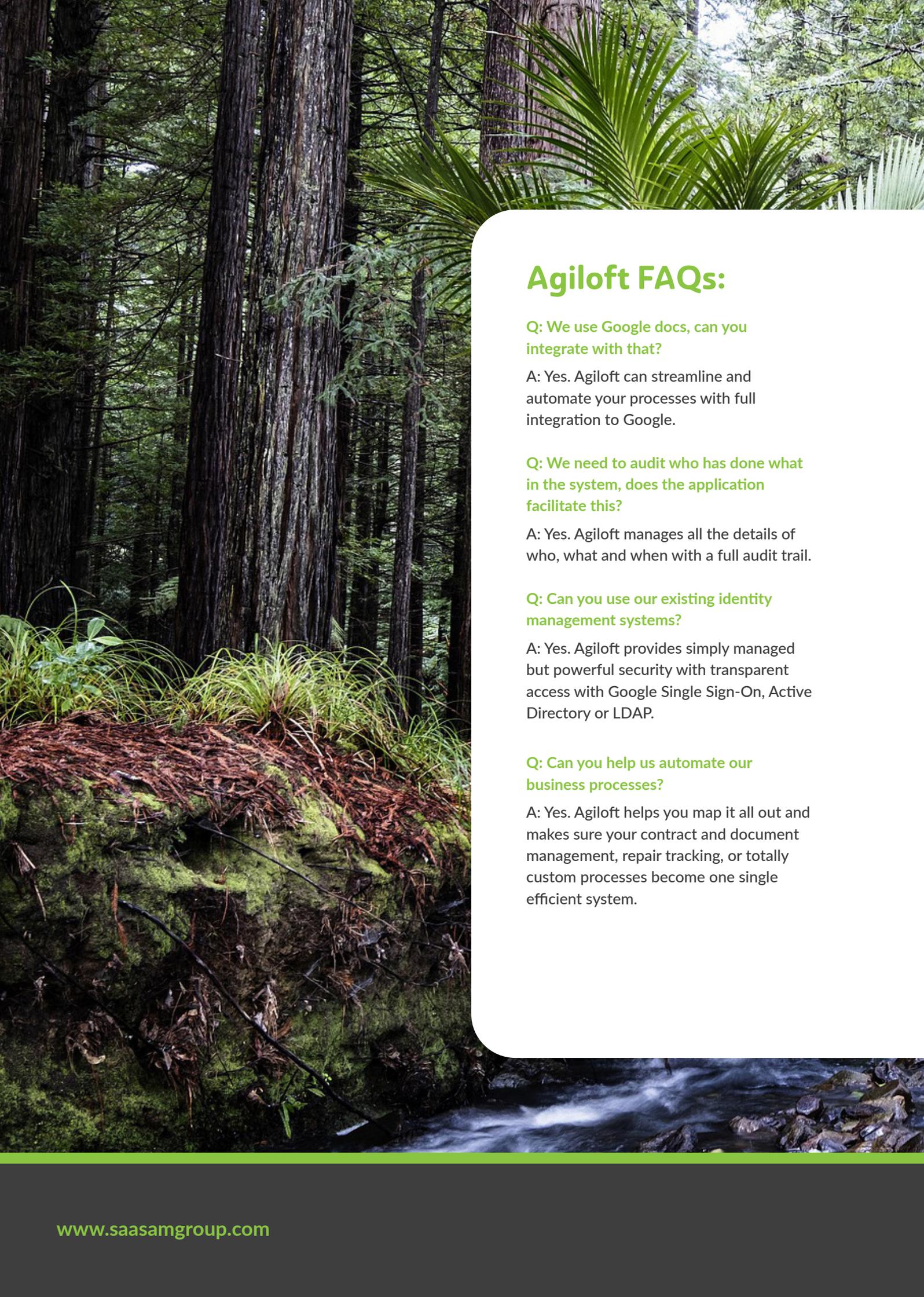
## Ongoing Support

With offices in Sydney, Cambridge and London, we pride ourselves on the senior-level ongoing support we provide to our clients.

Nothing is ever a problem for us and we work quickly to resolve any queries or support requests. In fact, many of our clients comment on how easy it is dealing with us!

**“The SaaSam people were brilliant. Practical, experienced and straight up. From day one they were focused on getting the best result for our business.”**

- SaaSam client



## Agiloft FAQs:

**Q: We use Google docs, can you integrate with that?**

A: Yes. Agiloft can streamline and automate your processes with full integration to Google.

**Q: We need to audit who has done what in the system, does the application facilitate this?**

A: Yes. Agiloft manages all the details of who, what and when with a full audit trail.

**Q: Can you use our existing identity management systems?**

A: Yes. Agiloft provides simply managed but powerful security with transparent access with Google Single Sign-On, Active Directory or LDAP.

**Q: Can you help us automate our business processes?**

A: Yes. Agiloft helps you map it all out and makes sure your contract and document management, repair tracking, or totally custom processes become one single efficient system.

**Q: Can we customise the business process implemented by the software?**

A: Yes. Use Agiloft's easy drag and drop workflow editor to make it work your way.

**Q: Is it possible to automate actions that could take place automatically?**

A: Yes. Agiloft has a powerful business rules engine that turns your workflows into little silent robots that work 24/7.

**Q: Can you link into our Office tools so that users get reminders etc about tasks they are involved with?**

A: Yes. Agiloft makes it easy to keep your staff on track by sending them reminders and assignments via email.

**Q: Is there the ability to search?**

A: Yes. Agiloft's clever search engine can hunt through millions of records to give you what you're looking for in seconds.

**Q: Can I easily see my position in real time?**

A: Yes. Agiloft's custom charts and reports will paint the picture for you.

**Q: Can I output information from the system so that I can manipulate it or send to people like accountants?**

A: Yes. Agiloft provides full Excel integration.

**Q: Does the system implement a full security model that I can use to ensure appropriate access and authorisation?**

A: Yes. If some staff don't need the information then just lock it away from view with group permissions.

**Q: Can different teams be presented with different views of the information?**

A: Yes. Then let your staff put their stamp on the application with their own customisable home page.

**Q: Is it possible to ensure that the a consistent process is followed?**

A: Yes. Satisfy the 'powers that be' and optimise your processes by letting Agiloft document and enforce workflow.

**Q: What do I do if I have more questions?**

A: Just contact the SaaS team and one of our consultants will help you with whatever tricky questions you may have.



Put simply, if you thought scoping and implementing world-class workflow management applications in your business was too costly; think again, because with SaaSam - everything's possible!

**Get in touch, request a demo or sign up for a free Agiloft trial.**

[solutions@saasamgroup.com](mailto:solutions@saasamgroup.com)  
[www.saasamgroup.com](http://www.saasamgroup.com)